



SPEND & WIN

3 NOV - 3 JAN
2025 2026



Terms and conditions

1. Definition

For the purposes of these Terms and Conditions (“T&Cs”):

- “Organiser” refers to KL East Mall Management.*
- “Campaign” refers to the EPIC Spend & Win Contest.*
- “Participant(s)” refers to all individuals who meet the eligibility criteria and participate in this Campaign.*
- “Prize(s)” refers to the grand, second, and weekly prizes as specified by the organiser.*

2. Campaign Period

- This Campaign runs from 3 Nov 2025 (12:00am) – 3 Jan 2026 (3:00pm), both dates inclusive (“Campaign Period”).*
- The Organiser reserves the right to change the duration and/or the commencement and/or expiry dates of the Campaign Period without prior notice.*

3. Eligibility

- This campaign is open to all customers aged 18 and above.*
- Employees of Sime Darby Property, KL East Mall (KLEM), its tenants, partners, and their immediate family members are not eligible to participate.*
- Customers must make a minimum purchase of RM500 in a single receipt. Only same-day, original receipts will be accepted.*
- Redemptions are valid within the redemption period at participating specialty stores. Not valid for purchases made at Jaya Grocer, promotion booths, pop-up stores, payment of bills, topping up of gift cards/cash cards, purchase of gift/dining cards/vouchers, receipts for transactions from money changers and any courier services are not eligible for redemption.*

4. How to Participate

- Customers must submit their original purchase receipt(s) along with their full name, valid ID number, contact number, and email at the Concierge Counter on the same day of purchase.*
- Only original system generated receipts from outlets in KL East Mall will be accepted for redemption. Credit/debit card charge slips, cash memos, duplicates, re-prints, photocopies, or backdated receipts will not be accepted. Receipts that are stamped “redeemed” cannot be re-used and are not valid for other redemptions.*
- Each receipt is valid for one (1) entry only. Multiple entries are allowed with separate receipts.*



5. Winner Selection Process

a. Grand Prize & Second Prize

- i. A total of twelve (12) winners will be selected during the Spend & Win Winner Announcement Event, held at KL East Mall Main Atrium, 4:30PM.
- ii. Only participants who attend and register in person at the event are eligible for the Grand and Second Prize draw.
- iii. Participants are required to complete on-site verification and registration as determined by the organiser prior to the draw.
- iv. The draw will be held in person during the Winner Announcement Event.
- v. Winners must be present when their names or codes are announced, and are required to present their valid ID for verification during the winner announcement. Failure to do so will result in disqualification, and another winner may be drawn.
- vi. All prizes are non-transferable, non-exchangeable, and cannot be converted into cash.
- vii. All decisions made by the Organiser regarding the draw and winners are final, binding, and not subject to dispute.

b. Weekly Prize

- i. A total of forty-five (45) Weekly Winners will be selected throughout the campaign period, with five (5) winners chosen each week over nine (9) consecutive weeks.
- ii. Each contest week runs from Monday (12:00am) to Sunday (11:59pm) and eligible entries received within the week will be included in that week's draw.
- iii. Weekly winners will be selected randomly from all valid entries by the Organiser.
- iv. Winners will be contacted via phone call, email, or any other mode of communication deemed appropriate by the Organiser.
- v. If the Organiser is unable to contact a winner after two (2) attempts within two (2) days, the prize will be forfeited and another winner may be selected at the Organiser's discretion.
- vi. Winners are required to present their valid ID for verification during prize collection.
- vii. All prizes are non-transferable, non-exchangeable, and cannot be converted into cash.
- viii. Each participant is eligible to win one (1) weekly prize during the campaign period.
- ix. Weekly winners remain eligible to participate in the Grand & Second Prize Draw at the end of the campaign.

6. General Terms

- a. The Organiser reserves the right to publish the winner's name and photographs for advertising and publicity purposes. Participation implies consent to such use without compensation.
- b. By participating, Participants agree to be bound by these T&Cs and the Organiser's decisions.
- c. To the fullest extent permitted by law, the Organiser disclaims all warranties and liabilities related to the prizes. All risks associated with prize use are assumed by the winners.
- d. No complaints, appeals, or correspondence relating to the Campaign or prizes will be entertained.
- e. The Organiser reserves the right to amend, cancel, or suspend the Campaign or its T&Cs without prior notice.
- f. The Organiser is not responsible for any technical errors, data loss, or communication failures during participation.
- g. In the event of any dispute, the Organiser's decision will be final and conclusive.
- h. The Organiser shall not be liable for any loss, damage, or injury (whether direct, indirect, consequential, or otherwise) arising out of or in connection with the Campaign or the use of any prizes.
- i. By accepting a prize, winners agree to indemnify the Organiser and its affiliates from any claims or liabilities related to the Campaign or prize redemption.

